



Netbay Internet



Broadband troubleshooting: speed test

1. Before you start on the speed test, please perform a full virus scan to make sure your computer is free from malicious software.
2. Close all unnecessary applications to ensure speed test accuracy.
3. Please make sure Windows Live Update, your antivirus software's scheduled update or other background downloads are **not** running at the point of test.
4. Disable your antivirus and firewall software while this test is being run – feel free to re-enable them after the test.
5. Start up your internet browser and head over to www.ozspeedtest.com
6. Click on **Bandwidth Test**

Oz Broadband Speed Test

Home **Bandwidth Test** IP Address News Users

Welcome

Welcome to the *Oz Broadband Speed Test*. This site is an Internet speed test, where you can test both the download speed and the upload speed of your Internet connection, whether it be Dialup, ADSL, ADSL2, ADSL2+, Cable, Wireless or Satellite.

OptusNet Speed Test Mirror

We recommend you use the OptusNet mirror.

- [Dialup Test \(70KB\)](#)
- [ADSL, Wireless, Satellite Test \(600KB\)](#)
- [ADSL, ADSL2+, Wireless, Satellite, Cable Test \(3MB\)](#)
- [ADSL2+, Cable Test \(9MB\)](#)
- [ADSL2+, Cable Test \(15MB\)](#)

Broadband News

7. Scroll down the page, Click on **Netbay Internet** from the **Mirror List**.

Green Tree Frog	NSW	Sydney
HomeLinx	NSW	Sydney
iiNet	WA	Perth
Internode	SA	Adelaide
iPrimus (Melb)	VIC	Melbourne
iPrimus (Syd)	NSW	Sydney
JGK Computer Solutions	ACT	Canberra
Lizzy Internet	VIC	Melbourne
My Telecom	VIC	Melbourne
Netbay Internet	VIC	Melbourne
Netspace	VIC	Melbourne
Netspeed	ACT	Canberra
OnTheNet	QLD	Gold Coast
OptusNet	VIC	Melbourne
People Telecom	WA	Perth
Pivit	QLD	Brisbane

8. Click on **Dialup Test (70KB)** if you are troubleshooting a dialup connection. Click on **ADSL, Wireless, Satellite Test (600KB)** if you are troubleshooting a broadband connection.

iPrimus (Syd)	NSW	Sydney
JGK Computer Solutions	ACT	Canberra
Lizzy Internet	VIC	Melbourne
My Telecom	VIC	Melbourne
Netbay Internet		
<ul style="list-style-type: none"> • Dialup Test (70KB) • ADSL, Wireless, Satellite Test (600KB) • ADSL, ADSL2+, Wireless, Satellite, Cable Test (3MB) • ADSL2+, Cable Test (9MB) • ADSL2+, Cable Test (15MB) 	VIC	Melbourne
Netspace	VIC	Melbourne

9. A small window will pop up and start the speed test.

Netbay Internet Speed Test (600 KB)

Test size: 600 KB
Completed: 508.6 KB
Percent: 85%
Current speed: 108 KB/s
Peak speed: 109 KB/s

10. The speed test result will be displayed on screen upon completion, as below:

Oz Broadband Speed Test

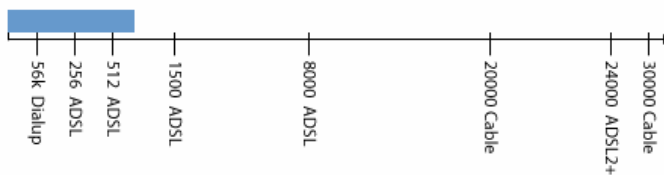
Broadband Speed Test Results

Test run on 12/08/2009 @ 03:34 PM

Mirror: **Netbay Internet**
Data: 600 KB
Test Time: 5.67 secs

Your line speed is **861 kbps** (0.86 Mbps).
Your download speed is 108 KB/s (0.11 MB/s).

Graph



Speed-up Broadband Easily

Enjoy Faster Broadband Speed Now! Free Download, Takes 2 mins.
www.SpeedyPC.org/broadband_speed

Broadband Speed

Is your connection fast enough? Compare plans & get a better deal
www.broadbandguide.com.au

AV Ads by Google

Results for Whirlpool

```
[["Test Results from <a href="http://www.ozspeedtest.com">Oz Broadband Speed Test</a>"]  
[["-----"]  
Test run on ["12/08/2009"] @ ["03:34 PM*"]]  
[[Mirror: ["Netbay Internet"]  
Data: ["600 KB"]  
Test Time: ["5.67 secs*"]]]
```

Select All

11. Copy down the line and download speed.
12. Continue troubleshooting, or contact our support guys with your speed test results for further investigation.