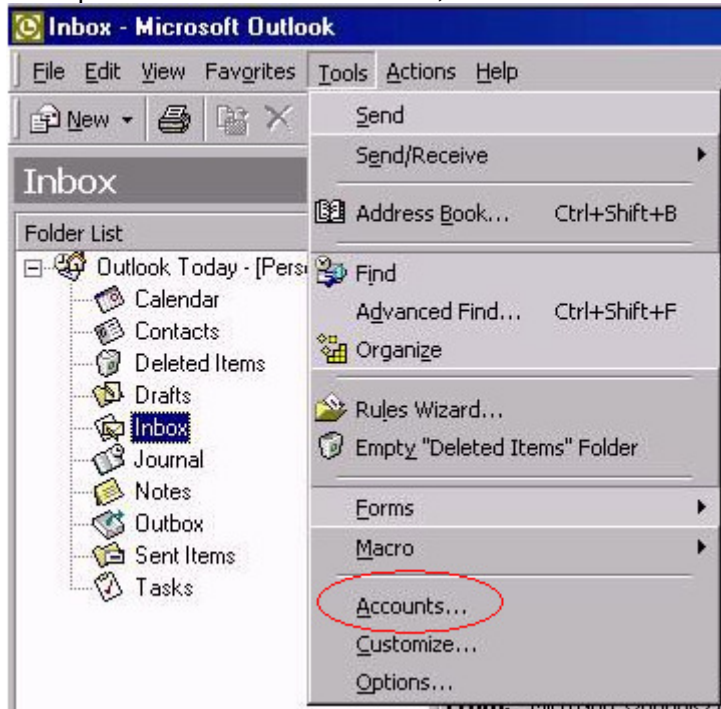


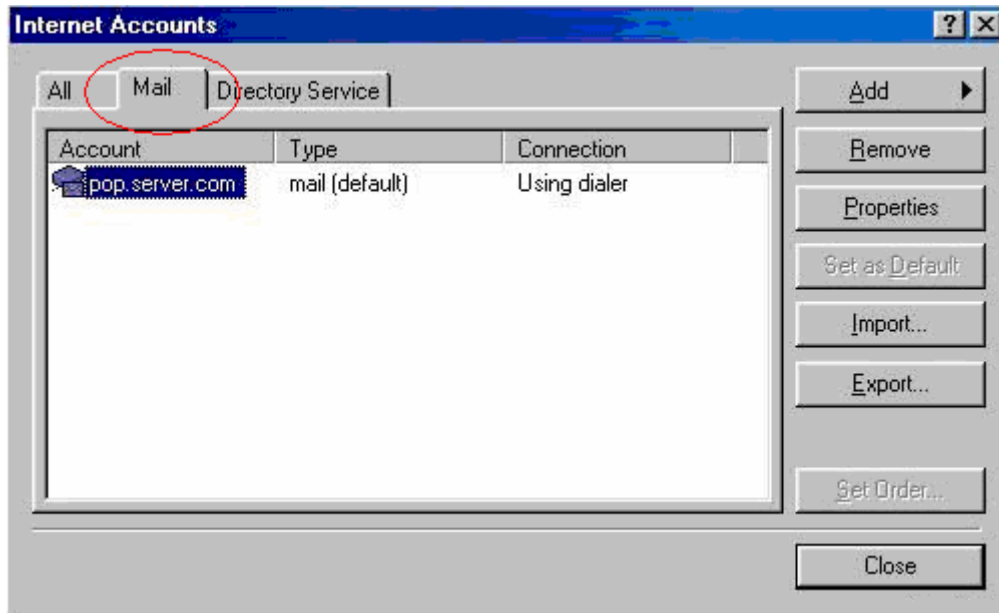


Email troubleshooting: increase timeout for Microsoft Outlook 2000

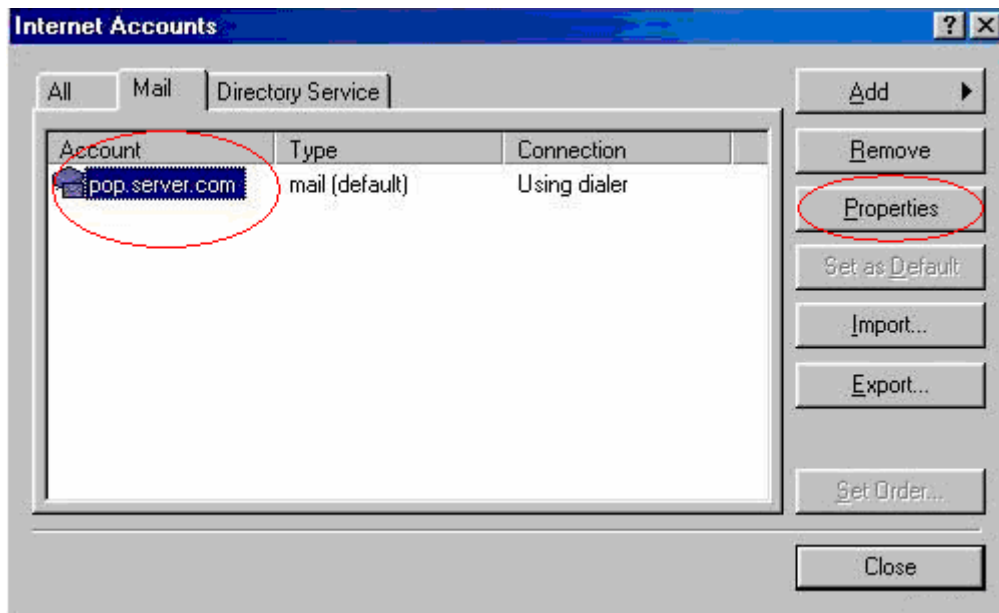
1. Open Microsoft Outlook 2000, click on Tools – Accounts.



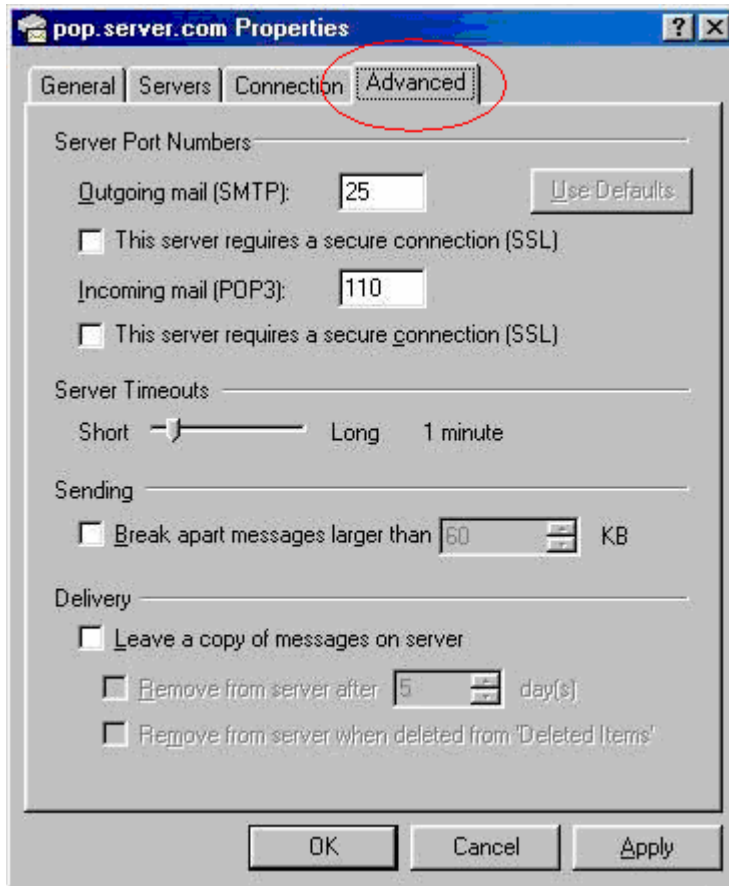
2. Click on the **Mail** tab.



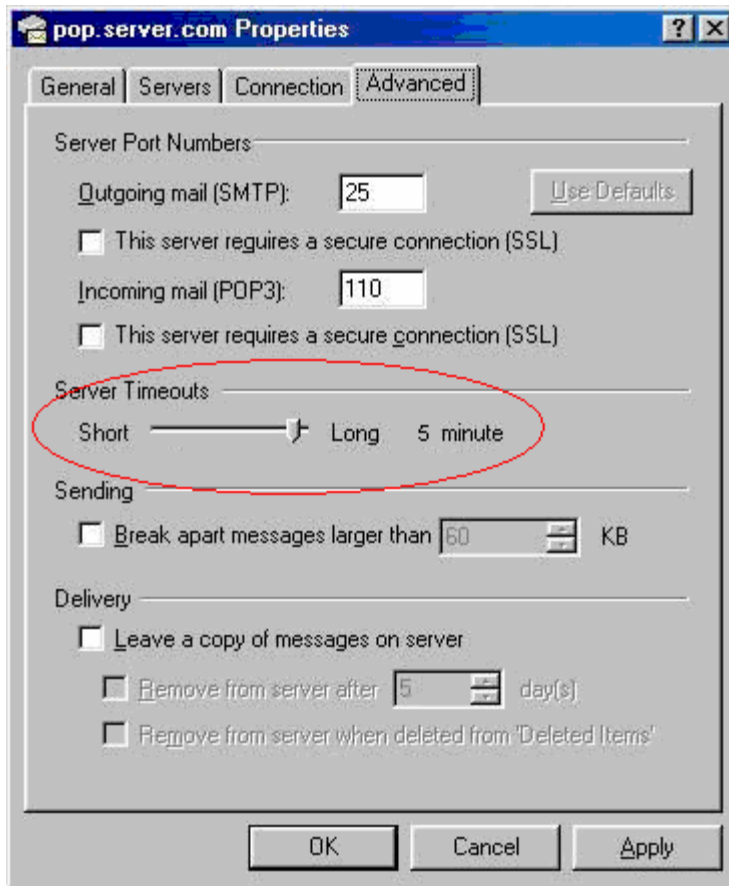
3. Left-click on your email account name once, and click on **Properties**.



4. Click on the **Advanced** tab.



5. Adjust **Server Timeouts** to 5 minute



6. Click **Apply**, then **OK**.